CASE STUDY: SWINBURNE UNIVERSITY
INDUSTRY: PEST CONTROL

Swinburne University is a top Melbourne university that creates career-ready graduates in business, health, science, design, technology, and innovation.

Jasmine says

"Formitize provides a valuable contribution to how our business operates. The Formitize Solution is game-changing. It has completely streamlined the way our business operates. Formitize is amazing value for money."

Swinburne University of Technology is an Australian public university based in Melbourne, Victoria. It was founded in 1908 as the Eastern Suburbs Technical College by George Swinburne in order to serve those without access to further education in Melbourne's eastern suburbs

Jasmine, who works at Swinburne University, says in the past, their business process created problems and a new paperless solution was needed to streamline workflows and operations.

Formitize: "Game-Changing" and "Amazing Value for Money"

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Right now, Swinburne University are using Formitize solutions including Paperless Forms, Job Management, and CRM - Customer Management.

"Amazingly easy to set-up!"

Jasmine says, "Formitize was amazingly easy to set up. We were up and running in no time with a lot of great features. It's a great solution that is simple to use and easy to understand."

She continues, "Formitize is a brilliant paperless option. Highly recommended. Their customer service is second to none! Very happy customer."

She relates, "I can't praise Prue Wernike's customer service skills enough, she has been incredibly helpful in assisting me to set up multiple mobile forms, it felt like I was phoning a friend! She is an absolute customer service superstar- always available and extremely patient. Thank you!"

Formitize – making paperwork paperless.

Overall Client Support - 10 out of 10!

Overall, when asked to rate how easy Swinburne University found Formitize as a Business Solution, on a scale of 1 to 10 (1 being Very Difficult - 10 being Very Easy), Jasmine gave us a "10."

After making phone calls and sending emails to Formitize Client Success Managers, Jasmine says, "Formitize Support and Customer Service is Very Responsive. The support and Customer service teams are always very helpful."

When asked to rate the overall Formitize Client Support (1=Very Poor, 10 = Amazing), Jasmine gave a "10" and states that she's very likely to recommend Formitize to others.

"10 out of 10."

Grow your business with Formitize paperless business solutions. Start your Free 30-day Trial Today!

Formitize – making paperwork paperless.